

THE FOLLOWING WARRANTY TERMS ARE OFFERED ON NEW EQUIPMENT

1. DURATION: Except for soft goods parts designed to wear in the normal course of operation, such as speed seals, washers, and "O" rings, Bancroft Hinchey Ltd extends a one year warranty from date of purchase (to the original purchaser) for all its manufactured products with the exception of Collar Tooling products, which are warranted for six months. For all spare parts purchases, Bancroft Hinchey Ltd extends the manufacturer's warranty or 90 days, whichever is longer, with the exception of air motors used in the GVM -16 Valving Machine, which are warranted for six months.

2. COVERAGE: Galiso manufactured equipment is warranted against defective materials or workmanship.

THIS WARRANTY IS VOID IF:

A) THE EQUIPMENT HAS BEEN DAMAGED BY ACCIDENT OR UNREASONABLE USE, IMPROPER SERVICE, NEGLIGENCE, OR OTHER CAUSES NOT RELATED TO DEFECTS IN MATERIAL OR WORKMANSHIP.

B) THE SERIAL NUMBER HAS BEEN ALTERED OR DEFACED.

3. WARRANTY PERFORMANCE: Bancroft Hinchey Ltd reserves the right to make warranty determination only after inspecting your article at its own plant. During the above stipulated warranty period, after defective or damaged equipment is received (freight prepaid), inspected by us at our facility and determination made that failure is covered by warranty, your equipment will either be repaired, or replaced with a model of the same or equivalent quality at Bancroft Hinchey Ltd's option. In the event of replacement, the replacement unit will continue the warranty of the original equipment or 90 days, whichever is longer. No charge will be made for such repair, adjustment, and/or replacement, other than the return freight. Returned items will not be insured unless your return document so requests.

4. SERVICE EQUIPMENT: Bancroft Hinchey Ltd attempts to make available, whenever possible, a limited amount of service equipment at a minimal use charge (plus freight expense) for those customers wishing to avoid downtime during repair of their equipment. Such items are available only on a first come, first served basis and are billable at the specific service charge applying (minimum one month). In the event service equipment is not available, you may elect to purchase a new part to replace the part being sent to Bancroft Hinchey Ltd for warranty review. In such instances, when warranty determination is positive and unless you request repair and return, Bancroft Hinchey Ltd will agree to retain the failed part and will issue a credit memo (less freight expense) for the purchased replacement item.

5. MODEL CHANGES : Bancroft Hinchey Ltd reserves the right to make changes in materials and specification, without notice. Bancroft Hinchey Ltd may offer (for a stipulated fee) the opportunity to upgrade your equipment to the latest configuration. If you take advantage of such offer, any warranty of the upgraded equipment will be only as specified in the terms and conditions of such an offer.

6. WARRANTY DISCLAIMER: Bancroft Hinchey Ltd provides technical data and assistance, to aid customers in the selection and use of our products. However, there are no implied warranties of merchantability or of fitness for a particular purpose given in connection with the sale of any goods.

7. INSTALLATIONS: Where Bancroft Hinchey Ltd provides installation and installation related services, work provided is checked at completion and customer acceptance documented. In situations where further additional work is required by the user, this is identified in a handover document on completion. Parts supplied for installations including pipework, fittings, isolation valves and miscellaneous parts are not warranted and are deemed as consumables. In the unlikely event of such items failing within a 30-day period replacement will be provided ex-works at no cost and the parts need to be returned to Bancroft for examination and supplier acceptance of defect. Labour and travel to address issues are not covered by warranty but preferential quotes will be provided if callout is needed and reasonable actions taken.

Neither Bancroft Hinchey Ltd nor Galiso Incorporated assume liability for consequential, incidental, or special damages. The purchaser's sole and exclusive remedy and the limit of Bancroft Hinchey Ltd liability for any loss whatsoever shall not exceed the purchase price paid by the purchaser, for the unit(s) or equipment to which a claim is made. Many of Bancroft Hinchey Ltd products carry a specific warranty which specifies the length of the warranty period, and the level of performance that the product must maintain within that period.

All items are sold under Bancroft Hinchey Ltd terms of sale available at www.bancroft.co.uk